



9 November 2022

Dear Parent or Carer,

Publication of the Ofsted/CQC Local Area revisit letter

We recently had a revisit from Ofsted and the CQC to find out how the local area – the local authority, NHS Kent and Medway and local schools and other settings – have worked together to tackle the 9 areas of significant weakness they outlined following their inspection in 2019.

I am writing to let you know that Ofsted and the CQC have published their findings in a letter this morning, which states that the local area has not made sufficient progress on any of the areas of weakness. You can read the letter and our response to it on [our website](#).

We fully accept the findings in the letter and offer our heartfelt apologies to all the children and their parents and carers who have been let down by the insufficient progress across our services and we are very sorry for the impact this has had on families.

We take the findings from Ofsted and the CQC very seriously, and our immediate focus now is to rebuild trust and confidence in the SEND system by building on very recent improvements rightly demanded by families and to be more responsive, transparent and collaborative.

While we will continue to build upon the co-production we already have in place with Kent PACT, we will also be reaching out to other parent/carers forums to gain a broader and deeper understanding of the experiences of families and learn from this to shape future plans.

We will now be working with the Department for Education to produce an Accelerated Progress Plan to transform services and we will be publishing further details of this, what it entails and who it will involve in the coming weeks on the [SEND Information Hub \(local offer\) website](#).

Yours sincerely,

A handwritten signature in cursive script that reads "Sarah Hammond".

Sarah Hammond
Corporate Director of Children, Young People and Education

A handwritten signature in cursive script that reads "Eileen Sills".

Dame Eileen Sills
Chief Nurse, NHS Kent and Medway Integrated Care Board